

## Phase I Goals and Results

There were three primary goals in the Phase I of the GRO Initiative. Those three goals and the results of Phase I are as follows:

Goal One	Results Achieved
<p><b>Goal:</b> Validate the survey findings as to the desire, willingness and ability of the various rural groups, in North Dakota, to access offered government e-services.</p> <p><b>Measurement:</b> A process to select communities and identify potential users.</p> <p><b>Expected Results:</b> Four selected initial communities --- each with multiple users.</p>	<p><b>Result:</b></p> <ul style="list-style-type: none"> <li>– Serving 15 North Dakota communities with three field coordinators. (Belcourt, Bottineau, Bowdon, Cando, Cathay, Dunseith, Fessenden, Goodrich, Hansboro, Harvey, Hurdsfield, Maddock, Perth, Rolette, Rolla)</li> <li>– Partnered with CTB in the Rugby Tech Center</li> <li>– 263 Farm families received assistance</li> <li>– Partnered with the Computer Loft in Fessenden</li> <li>– Partnered with the Rolla Public Library</li> </ul>
Goal Two	Results Achieved
<p><b>Goal:</b> Match the e-Services that the various groups want with what can be made available.</p> <p><b>Measurement:</b> A process to solicit and evaluate e-services offerings (from content providers).</p> <p><b>Expected Results:</b> A set of e-services included in the delivery model.</p>	<p><b>Result:</b></p> <p>e-Services from federal and state level</p> <ul style="list-style-type: none"> <li>– Social Security Administration</li> <li>– Veterans Administration</li> <li>– USDA</li> <li>– State of North Dakota</li> <li>– FirstGov.gov</li> </ul>
Goal Three	Results Achieved
<p><b>Goal:</b> Establish a demonstration project during which the targeted users access and use a set of e-services.</p> <p><b>Measurement:</b> An operational delivery model providing authenticated access to selected e-services by selected rural North Dakota communities.</p> <p><b>Expected Results:</b> Report of the attitudes of the participants, the usage by the participants and recommendations</p>	<p><b>Result:</b></p> <ul style="list-style-type: none"> <li>– Completed version one of the Community of Interest Portal <ul style="list-style-type: none"> <li>• Includes on-line registration</li> <li>• Includes email</li> <li>• Includes access to initial application content providers</li> </ul> </li> <li>– Established web privacy policy/disclaimer statements</li> <li>– Established identity proofing and registration process</li> <li>– The initial GRO portal training manual is completed.</li> <li>– GRO portal is hosted on ND ITD servers.</li> <li>– Established a web presence to communicate our purpose and progress at <a href="http://www.ndgro.com">www.ndgro.com</a></li> </ul>